

McKesson Text Enrollment Process

Ask every patient for their mobile number



Step 1

ASK: Would you like to receive a text when your prescription is ready?



Step 2

Go to the McKesson patient portal to access the mscripts patient registration page. Enter the patient's **First Name, Last Name** and **Date of Birth** and press **Enter** or click **Search Patient**.

Patient search

First name*	Last name*	Date of birth*
<input type="text" value="John"/>	<input type="text" value="Smith"/>	<input type="text" value="01-01-1960"/>



Step 3

Enter the patient's **Mobile Phone Number**. Review the terms of service and click the orange icon to turn it into a checkbox. Then press enter or click **Register for Text messages**.

Patient ID	13521608
First name	John
Last name	Smith
Date of birth	01-08-1960
Mobile number	<input type="text" value="1"/> <input type="text" value=" "/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Patient is not registered for text messages

Step 4

Once Mobile Number is added, click on the 'Register for text messages' button. The patient will receive a **welcome message**. Tell the patient to reply with **Y** to the welcome message.

Important: The web portal will display a 3-digit code. You can ignore this. As long as the patient responds with Y, they will be enrolled.

Patient ID	13521601
First name	John
Last name	Smith
Date of birth	01-01-1960
Mobile number	<input type="text" value="1"/> <input type="text" value="617"/> <input type="text" value="283"/> <input type="text" value="7737"/> 

We sent the patient a text.

~~Ask them to reply with 734~~



Step 5

Once the patient has responded with either Y or their code, you can press **refresh** status to confirm they are registered.

Patient ID	13521608
First name	John
Last name	Smith
Date of birth	01-08-1960
Mobile number	<input type="text" value="1"/> <input type="text" value="617"/> <input type="text" value="283"/> <input type="text" value="7737"/> 

Patient is registered for text messages